

## Select Committee Agenda



### ***Stronger Communities Select Committee Thursday, 14th January, 2021***

You are invited to attend the next meeting of **Stronger Communities Select Committee**, which will be held at:

**Virtual Meeting on Zoom**  
on **Thursday, 14th January, 2021**  
at **7.00 pm** .

**Georgina Blakemore**  
Chief Executive

**Democratic Services  
Officer**

R Perrin - 01992 564532  
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#### **Members:**

Councillors D Sunger (Chairman), J McIvor (Vice-Chairman), A Beales, I Hadley, J Lea, A Mitchell, D Plummer, S Rackham, J Share-Bernia, J H Whitehouse and D Wixley

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**SUBSTITUTE NOMINATION DEADLINE: 6.00PM**

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#### **WEBCASTING NOTICE (VIRTUAL)**

**Please note: this meeting may be filmed for live or subsequent broadcast via the Council's internet site - at the start of the meeting the Chairman will confirm if all or part of the meeting is being filmed.**

**You should be aware that the Council is a Data Controller under the Data Protection Act. Data collected during this webcast will be retained in accordance with the Council's published policy.**

**Therefore by participating in this virtual meeting, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If members of the public do not wish to have their image captured they should ensure that their video setting throughout the virtual meeting is turned off and set to audio only.**

**In the event that technical difficulties interrupt the virtual meeting that cannot be overcome, the Chairman may need to adjourn the meeting.**

**If you have any queries regarding this, please contact the Corporate Communications Manager on 01992 564039.**

**1. WEBCASTING INTRODUCTION**

This virtual meeting is to be webcast. Members are reminded of the need to unmute before speaking.

The Chairman will read the following announcement:

“I would like to remind everyone present that this meeting will be broadcast live to the internet (or filmed) and will be capable of repeated viewing (or another use by such third parties). Thereby by participating in this virtual meeting, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If members of the public do not wish to have their image captured they should ensure that their video setting throughout the virtual meeting is turned off and set to audio only.

Please also be aware that if technical difficulties interrupt the meeting that cannot be overcome, I may need to adjourn the meeting.”

**2. APOLOGIES FOR ABSENCE**

To be reported verbally at the meeting.

**3. SUBSTITUTE MEMBERS**

To report the appointment of any substitute members for the meeting.

**4. DECLARATIONS OF INTEREST**

To declare interests in any item on the agenda.

**5. NOTES OF PREVIOUS MEETING (Pages 5 - 10)**

To agree the notes of the meeting of the Stronger Communities Select Committee held on 15 September 2020.

**6. TERMS OF REFERENCE & WORK PROGRAMME (Pages 11 - 16)**

(Chairman/Lead Officer) The Overview and Scrutiny Committee have agreed the Terms of Reference and work programme for this Select Committee. Members are invited at each meeting to review both documents.

**7. OPERATIONAL CHANGES AT BROADWAY HOUSING OFFICE (Pages 17 - 20)**

To consider the attached report recommending operational changes at the Broadway Housing Office, that will ensure best use of resources and delivery of a customer centric service.

**8. ROUGH SLEEPING UPDATE (Pages 21 - 24)**

To consider the attached report and to note the update with regards to the Council's response to rough sleeping throughout the pandemic; the additional funding secured from the Ministry of Housing Communities and Local Government (MHCLG); the

robust prevention and relief services that have subsequently been developed and the outcomes to date of that service delivery.

**9. HEALTH AND WELLBEING - WHIPPS CROSS HOSPITAL DEVELOPMENT PROGRAMME**

The Chairman, Councillor D Sunger, attended a meeting of the Whipps Cross Hospital Development Programme and will give a verbal report at the meeting.

**10. DIGITAL INCLUSION UPDATE (Pages 25 - 28)**

To consider the attached report noting the work taking place around Digital Inclusion and the future direction of further projects.

**11. CUSTOMER SERVICE UPDATE (Pages 29 - 32)**

To consider the attached report noting the update on 'what our customers are telling us' plus an update on the Council's Customer strategy.

**12. NEXT MEETING**

To note that the next meeting of the Select Committee will be held at 7.00pm on 30 March 2021.